



Embassy of Luxembourg in Thailand

Common list of Schengen Travel Medical Insurance Companies

รายชื่อบริษัทประกันที่ได้รับการยอมรับ

Last update: 26 March 2024

The following companies provide travel insurance that comply with the Schengen Visa Code requirements:

Name of the insurance company	Address	Phone and Fax Numbers	Website	Name and position of the contact person	Details of the contact person
ACE INA Overseas Insurance Co.,LTD. (Will expire end 2017)	Level 26-30 Interchange 21 Building 399 Sukhumvit 21 Road, Klongtoey Nua, Wattana, Bangkok 10110	Tel: 02 611-4242 Fax: 02 611-4234	www.chubbtravelinsurance.co.th	Sasivimol Choladda, Senior Manager, Travel Tel: 02 611-4242	Travel.th@chubb.com
Aetna Health Insurance (Thailand) Public Company Limited	98, Sathorn Square Office Tower, 14th -15th Floor, North Sathorn Road, Silom, Bangrak, Bangkok 10500	Tel 02-677-0000, Fax 02-230-6550	www.aetna.co.th/ www.aetna.co.th/aetnatravelonline	Ms. Ratchadawan Thuvanuti : Travel Insurance Manager Tel. 02-677-0066/Tel. 098-2862308	travel@aetna.co.th



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AIG Insurance (Thailand) Public Company Limited	21st - 23rd Floor, Siam Piwat Tower, 989 Rama I Road, Patumwan, Bangkok 10330	Tel : 02 649 1000	www.aig.co.th	1. Nutrudee Kusolsinchai, Travel Insurance Manager 2. Hataichanok Supbanjerd, Travel E-Commerce Manager	Email : 1. Nutrudee.Kusolsinchai@aig.com Tel : 02 649 1000 2. Hataichanok.Supbanjerd@aig.com Tel : 02 649 1000
ALLIANZ C. P. General Insurance	3 rd floor unit D2, 313 C.P. Tower, Silom Road, Bangrak, Bangkok, 10500	Tel.: 02 638 90 00 Fax: 02 638 90 40	http://allianzcp.com/	Kanoksak Kappiyaphan, Deputy General Manager	
Allianz Global Assistance (AGA) (previously Mondial Assistance)	7 th Floor, City Link Tower 1091/335 Soi Petchburi 35 New Petchburi Road, Makasan, Rajthevi, Bangkok 10400	Tel.: 02 305 85 12 Fax: 02 305 85 32	www.allianz-assistance.co.th	Thawinee Subyen, Travel Insurance Coordinator 2. Vincent Van Gompel, Underwriting Manager	thawinee.s@mondial-assistance.co.th vincent.vg@maondial-assistance.co.th
Asia Insurance (Thailand) Co., Ltd.	Asia Insurance 1950 PCL 183 Regent House Bldg., 12FL., Rajdamri Rd., Lumpini, Pathumwan, Bangkok 10330	028693399 Ext 1120		Mr Kittikorn Ponposh Business Development Manager	kittikornp@asiainsurance.co.th



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April Assistance (Thailand) Co., Ltd. (underwrite by Krungthai Panich Insurance PLC)	184/235 Forum Tower, 36 th floor, Ratchadapisek Road, Bangkok 10310	Tel: 02 645 37 33 Fax: 02 645 37 32	www.april-international.com	Mr Kittipong Damrongprutikul	Kittipong.Damrongprutidul@april.com
Assicurazioni Generali S.p.A.	21/F, Cityplaza One 1111 King's Road Taikoo Shing, Hong Kong	T +85239712673	generali.com.hk	David Fontaine Chief Insurance Officer,	david.fontaine@generali.com.hk
ASSIST – CARD / World Discovery Travel Network Co. Ltd.	SSP Tower 3, 12th Fl. 88 Silom Road, Bangrak, Bangkok 10500	Tel: 02 634 22 88	www.assist-card.com	Mr. Pote Sakuntalak, Managing Director	assist-card@visitasian.com
AXA Insurance Public Co.,Ltd.	Lumpini Tower, 23rd Floor 1168/67 Rama 4 Road, Sathorn, Bangkok 10120	Tel.: 02 679 76 00 Fax: 02 285 63 83	www.axa.co.th	1. Mr. Kheedhej Anansiri Prapha, CEO 2. Mr. Taweeruk Saesim, Customer support, travel insurance	axathai@axa-insurance.co.th



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Bangkok Insurance Public Company Ltd.	Bangkok Insurance Building 25 South Sathorn Road Bangkok 10120	Tel.: 02 285 88 88 Fax: 02 677 37 37		Suwannee Sithisukh, Assistant Vice President Tel: 02 285 89 52	Suwannee@bangkokinsurance.com
CHAO PHAYA INSURANCE Co.	3675 Krungthai Tractor Building Rama 4 Road, Prakanong, Klongtoey Bangkok 10110	Tel.: 02 261 99 55 02 661 33 55 Fax: 02 661 37 75	www.cpyins.com		info@cyins.com
Chubb Samaggi Insurance (Formerly ACE INA and Samaggi Insurance PCL)	2/4 Chubb Tower – 12th Fl. Northpark Project Vibhavadirangsit Rd., Thuong Song Hong Laksi Bangkok 10210	Tel. : 02 – 611 4242 Fax : 02 – 611 4324	www.chubbtravelinsurance.co.th	Suthisa Sirisalung, Travel Solution Manager and Sasivimol Choladda Senior Manager, Travel Tel: 02 611-4242	travel.th@chubb.com
Cigna Insurance Public Company Limited	7 th and 10 th Floor, Q House Ploenjit Building, 598 Ploenchit Road, Lumpini, Panthumwan, Bangkok 10330, Thailand	Tel: 02-651-5995 Fax: 02-650-9600	www.cigna.co.th	Kittipong Sirayapiwath Market Intelligence and Networking Manager Tel: 02 651 5995 Ext. 157 Fax: 02 650 9720 Mobile: 089 923 8109	Kittipong.Sirayapiwath@Cigna.com



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Deves Insurance Public Company Ltd.	97, 99 Deves Insurance Building, Ratchadamnoen Klang Avenue, Bonwomnives, Phranakom, Bangkok 10200	Tel.: 02 670 44 44 Fax: 02 629 22 61		Amporn Pitaksittiporn, Underwriter Marine & Personal Accident Department	amporn_p@deves.co.th
Dhipaya Insurance Public Company Limited.	1115 Rama 3 Road, Chong Nonsi, Yannawa, Bangkok 10120	Tel : 02 239 2200, Hotline 1736	www.dhipaya.co.th	Accident & Health Business Unit	A&HBUSales@dhipaya.co.th
The Falcon Insurance Public Co., Ltd.	33/4 Building A, The 9th Towers, 24th- 25th Fl., Rama 9 Rd., Huay Khwang, Bangkok 10310	Tel: 662 676-9999	https://www.falconinsurance.co.th	Ms. Saovaluck Pholsangtong Assistant Vice President, Corporate Business Tel DID Line: 662 676-9828 Tel: 662 676-9888 ext. 128	SaovaluckP@falconinsurance.co.th fcicustomerservice@falconinsurance.co.th
FWD General Insurance Public Company Limited	44/1 Rungrojthanakul Building, 12th floor, Ratchadaphisek Road, Huay Kwang Bangkok 10310	T: 02-202-9500 F: 02-202-9555	fwdgi.co.th	Jariyavadee Sittipod Head of Partnership T (66) 2202 9500 M (66) 85 141 9565	jariyavadee.sit@fwdgi.com
Generali Insurance	16th Floor, Unit 1601-1602 CRC Tower, All Seasons Place	Tel.: 02 685 38 28 Fax: 02 685 38 30	www.generalithailand.com	Mr. Tommy Cheng, Deputy General Manager	tommyc@generali.co.th



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(Thailand) Co., Ltd.	87/2 Wireless Road, Lumpini Patumwan, Bangkok 10330			Tel: 02 685 30 95 Mobile: 082 700 7139	
Indara Insurance Public Company Limited	315 Thai Group Building, 3-4 floors, Silom Road, Silom, Bangrak, Bangkok, 10500	Tel: + 66 2 631 1314 Fax: +66 2 631 1311	www.indara.co.th	Ms. Patchanee Srisukwattana Product & Proposition Development	Tel : +66 (0)2 631 1314 Ext.5133 patchanee.s@tgh.co.th
JP Insurance (Public) Company Limited	29-30 Floors, Vongvanij Building Complex B, 100/100 Rama 9 Road, Huaykwang District, Bangkok 10310	Tel. +662 290 0555 Fax. +662 246 2350	www.jpinsurance.co.th	Mr. Surat Jiratjaroen, Assistant Vice President for Commercial and Business Partnership	Extension 7102 Mobile: 02 290 0555 Email: surat.ji@jpinsurance.co.th
KSK Insurance (Thailand) Public Company Limited	1 Empire Tower, 39th Floor, South Sathorn Road, Yannawa, Sathorn, Bangkok, 10120, Thailand	t +662 022 1111 ext. 1021 f +662 022 1122-	www.kskinsurance.co.th	Thavikan Techataveesup Head of A&H and Partnership Development	thavikan.te@kskgroup.com +6694 653 6244
Krungthai Panich Insurance Public Co., Ltd.	1122 KPI Tower, New Petchaburi Rd., Makkasan, Ratchathewi, Bangkok 10400	Tel : 02 624 11 11	https://iinsure.kpi.co.th/WEB/module/ta	Alternative Business Department	Tel : 0 2624 1111 Ext. 4774



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LMG Insurance PCL	14th Fl Jasmine City Building 2 Soi Sukumvit 23, Sukumvit Road Khlongtoey Nua, Wattana, Bangkok	Tel: 02-6616000		Supereraphun Raktiprakorn Product Manager	Tel: 02661-6000 Ext.1364 Supeeraphun.R@lmginsurance.co.th
LUMA Care Co., Ltd.	Unit 901, 9th Floor, Park Ventures Ecoplex, 57 Wireless Road Lumpini, Pathumwan, Bangkok 10330, Thailand	Tel : +66 2 665 3600 Fax: +66 2 108 2207	https://www.lumahealth.com/	Vic Vacharasinthu Chief Customer Officer	Email : hello@lumahealth.com ; vic.v@lumahealth.com Tel : + 66 2 665 3633
Mitsui Sumitomo Insurance Co.,Ltd. Thailand Branch	175 Sathorn City Tower 14 th Floor, South Sathorn Road, Thungmahamek, Sathorn, Bangkok 10120 Thailand	T.+66(0)2679 6165 - 87 F.+66(0)2679 6509 - 14	www.ms-ins.co.th	1.Mr. Somboon Swatdinimit, Assistant Vice president (marketing) 2.Ms.Nutnutchar Navakasatidwong, Supervisor (Marketing)	somboon@ms-ins.co.th nutnutchar@ms-ins.co.th
MSIG Insurance Thailand Co., Ltd.	MSIG Building (8th floor) 1908 New Phetchburi Road Bangkapi, Huay Kwang Bangkok 10310	Tel.: 02 319 11 99 Fax: 02 369 17 41	www.msig-thai.com		



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Muang Thai Insurance Co., Ltd.	252 Rachadaphisek Road Huaykwang, Bangkok 10310	Tel.: 02 665 40 00 02 290 33 33 Fax: 02 665 41 66 02 276 20 33	www.muangthaiinsurance.com	Rapeepun	Rapeepun.a@muangthaiinsurance.com
Nam Seng Insurance Public Company Ltd.	767 Krungthep-Nonthaburi Rd., Bangsue Bangkok 10800	Tel.: 02 911 45 67 Fax: 02 911 44 77		1. Ms Ratana Jaroenchaipong, Deputy Managing Director 2. Montana Nualtoranee Head of Underwriting - Non Motor Insurance Dept.	montana@namsengins.co.th
NAVAKIJ INSURANCE PUBLIC COMPANY	100/48-55, 90/3-6, 26th Fl. Sathorn Nakorn Bldg. North Sathorn Road, Silom, 10500 Bangkok	Tel.: 02 636 79 00 Fax: 02 63679 99	www.navakij.co.th	Mrs Sumalee Sakayaphun, Vice President	



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Pacific Cross Health Insurance PLC	152 chartered Square Building, 21 st Floor, Room 21-01, North Sathorn Road, Silom, Bangkok 10500	Tel: 02 401 9189 Fax: 02 401 9187	www.PacificCrossHealth.com ContactUs@th.pacificcrosshealth.com	Mr Tom Thomson, Chief Executive Officer Email: tom.t@th.pacificcrosshealth.com	ContactUs@th.pacificcrosshealth.com 024019160/024019189 Fax:024019161/024019187 Mob: 081 452 2597
Safety Insurance PCL (formerly known as IAG Insurance)	6th Floor, Orakarn Building 26/5-6 Chidlom Road Lumpini, Pathumwan, Bangkok 10330	Tel: 02-2578000 #1105-1107 Fax: 02-655 6890	www.safety.co.th	Mrs Nuntarat Thananant, Head of Retail Partnership	travel1@safety.co.th
Sompo Insurance (Thailand) Pcl.	Sompo Insurance (Thailand) Pcl. 990 Abdulrahim Place, 14th Fl., Rama 4 Rd., Silom, Bangrak, Bangkok 10500 Thailand	Tel: 66(0)2119-3000 Ext.1386 Fax: 66(0)2636-2340-41	http://traveljoy.sompo.co.th/	Surangsiri Mekseerekul	Surangsiri Mekseerekul Tel. 02-119-3088 Email. crm@sompo.co.th
Southeast Insurance Co.,Ltd.	315 Southeast Insurance Bldg. G 1-3 Fl, Silom Road Bangrak, Bangkok 10500	Tel : 02 631 13 11 Fax: 02 237 74 09	www.segroup.co.th	Apinut Chatusripitak , Manager Tel: 02 234 95 35 Fax: 02 237 74 34	apinut.c@seic.co.th



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Sri Ayudhya Gnl Insurance (Allianz Global Insurance)	898 Ploenchit Tower, 18th Floor, Zone A, Ploenchit Road, Lumpini, Pathumwan, Bangkok 10240			Prangkan Suwannawat Assistant Manager Product Development, Risk Management and Reinsurance- Management Tel: 0- 2657-2665	prangkan@sagi.co.th
Starr International Insurance (Thailand) Public Company Limited	52 Thaniya Plaza, 24th Fl. Silom Road – Suriyawongse Bangkok 10500	Tel.: 02 231 2640 Fax: 02 231 2653	www.starrcompanies.com	Wantanee Chirawatana Assistant Underwriting Manager-Accident	Telephone : 662 231-2640 ext. 2202 Mobile: 668 6778-9181 wantanee.chirawatana@starrcompanies.com
Syn Mun Kong Insurance Public Company Limited	313 Srinakarin Rd., Huamark, Bangkapi, Bangkok 10240	Tel. 0-2378-7000	https://www.smk.co.th/	Eamorn Xuto, Assist. MD Non-Motor Business Tel. 0-2378-7000 Ext. 7021 Fax.0-2731-6500	eamorn@SMK.CO.TH
Thai Insurance Public Company Limited	34/3 Thai Insurance Bldg., Soi Langsuan, Ploenchit Rd., Lumpini, Patumwan, Bangkok 10330, Thailand	02-613 0123	http://www.thaiins.com	Wanna Nakapanant Assistance Vice President Tel: 02-613 0100 (Ext. 503)	E-mail: wanna@thaiins.com



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				Fax: 02-652 2875	
Thai Health Insurance Public Company Limited	121/88-89 RS Tower Building, 31st Floor, Ratchadaphisek Rd., Ding Daeng, Bangkok 10400	Tel.: 02-202-9200	www.thaihealth.co.th www.thaihealthtravel.net	1. Mr. Wichai Arranrak Travel Insurance Manager 2. Mr. Suwat Rerksujarit Managing Director	1. Mobile: 081-499-8662 wichai@thaihealth.co.th 2. Mobile: 081-685 5533 suwat@thaihealth.co.th Tel: 02 642 31 00, Ext 900 travel@thaihealth.co.th Tel: 02-202-9200, 02-202-9230-31
Thai Paiboon Insurance Public Company	123 Thai Life Assurance Building, 15th-16th Floor, Ratchadaphisek Road, Din Daeng, Bangkok 10400	Tel: 0-2246-9635	www.thaipai boon.com	Supphanat Pomiam	supphanat_pom@thaipai boon.com Tel.: 02-246-9635 Ext.3400
Thaisri Insurance Public Company Limited	126/2 Krungthonburi Road Banglamphulang, Klongsan Bangkok 10600	Tel 1219 Fax +66 2439-4840	www.thaisri.com	Pattamaporn Chatsantikul Section Head Phone: +66 28207000 ext.2096 Mobile: +66 863413992	pattamaporn.ch@thaisri.com



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Thanachart AXA Insurance Thailand	Thanachart Insurance Public Company Limited (Thailand) Plc. The Nine Tower, Rama 9 Road, Suanlang, Bangkok 10250 Thailand	Tel: 0-2308-9255 Fax: 0-2308-9287 Tel: 0-2308-9300 Ext. 2187 Fax: 0-2308-9288	www.thanachartinsurance .co.th	Supach Khoonjariyakul Assistance Department Manager Mr Sarayuth Sattayalai Manager Non-Motor Product Development Section	supach.kho@thanachart.co .th sarayuth.sat@thanachart.c o.th
THAIVIVAT Insurance Public Company Ltd.	Thaivivat Insurance Building 71, Dindaeng Road, Samsen Nai, Phaya Thai Bangkok 10400	Tel.: 02 695 08 00 Fax: 02 644 64 77	www.thaivivat.co.th	Mr. Wisid Choksawanmaneelum, Travel Insurance Section Mr. Lucien Heijstee, EVP, Underwriting and Reinsurance	ta_sales@thaivivat.co.th
Tokio Marine Safety Insurance (Thailand) Public Company Limited	Orakarn Building, 1st, 2nd, 4th and 6th Floors, No. 26/5-8, 26/10-11, 26/16-19, Chidlom Road, Lumpini, Pathumwan, Bangkok 10330	T: (02) 257 8000 F: (02) 253 3701, 253 4222	www.tokiomarine.com/th	Ms. Benjawan Panyarchun Tel: 02-257-8000 Ext 5753 Fax: 02-655-6890	benjawanp@tokiomarinesa fety.co.th
Tune Insurance Public Company Ltd.	3199 Maleenont Tower, 14th Floor, Rama IV Road, Klong Tan, Khlong Toei, Bangkok 10110	Tel. 02-078-5690 Tel. 1183	www.tuneprotect.co.th	Ratchadawan Thuvanuti, Senior Manager-Sales	Email: ratchadawan.t@tuneprote ct.com



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					customercare@tuneprotec.t.com
The Viriyah Insurance Public Co.,Ltd.	121/28, 121/65 RS Tower, Ratchadapisek Road, Dindaeng, Bangkok, 10400	0-2129-8888	https://www.viriyah.co.th/lp/product/	1:Ms. Charinee Yantussanakarn 2. : Ms. Yuwadee Aeimmongkolsakul	Tel: 0 2129 8888#7580,7745 Charineey@viriyah.co.th ; Travel_und@viriyah.co.th ;

Please note that a medical insurance is compulsory. You can provide either a policy from an insurance company based in Europe (EU or EFTA Member State) or one of the Thailand based companies listed on the following pages.

Only the listed insurance companies are accepted by the Embassies of the Schengen Countries in Bangkok. If you provide insurance from a different company based in Thailand, the policy will not be accepted. The sum insured has to exceed THB1.5 million or €30,000. The choice of a particular health insurance is up to the Visa applicant.

Legal disclaimer: the list is subject to change and the embassy assumes no responsibility for its correctness.

Please notify us if you experience the following situations:

- Your insurance company refuses to pay for medical expenses incurred in the Schengen area.
- Your insurance company refuses to give full refund in case of visa refusal upon presentation of official proof of rejection from the Embassy.

ท่านจำเป็นต้องแสดงหลักฐานการประกันสุขภาพและอุบัติเหตุระหว่างการเดินทาง โดยกรมธรรม์อาจจะออกโดยบริษัทประกันที่ตั้งอยู่ในยุโรป หรือ บริษัทประกันที่ตั้งอยู่ในประเทศไทยตามรายชื่อในหน้าถัดไป สำหรับบริษัทประกันที่ตั้งอยู่ในประเทศไทย สถานทูตฯ จะยอมรับเฉพาะบริษัทที่ได้รับการยอมรับจากสถานทูตฯ ในกลุ่มประเทศเชงเก้นเท่านั้น กรมธรรม์จากบริษัทประกันอื่นนอกเหนือจากนี้จะถูกปฏิเสธ

วงเงินประกันจะต้องไม่ต่ำกว่า 1,500,000 บาท หรือ 30,000 ยูโร ท่านสามารถเลือกบริษัทประกันได้ตามความพึงพอใจ

ทั้งนี้ รายชื่อบริษัทประกันอาจเปลี่ยนแปลงได้ตามความเหมาะสม และ สถานทูตฯ ไม่ต้องรับผิดชอบใดๆ ต่อการดำเนินงานของบริษัทประกันดังกล่าว

กรุณาแจ้งสถานทูตฯ หากท่านพบปัญหาดังต่อไปนี้

- บริษัทประกันปฏิเสธการจ่ายค่ารักษาตามที่ระบุในกรมธรรม์ ในกรณีที่เกิดอุบัติเหตุหรือความเสียหายในระหว่างการเดินทางในเขตพื้นที่เชงเก้น
- บริษัทประกันปฏิเสธการคืนเงินเต็มจำนวน ในกรณีที่คำร้องขอวีซ่าของท่านถูกปฏิเสธ โดยมีหลักฐานอ้างอิงการปฏิเสธจากทางสถานทูตฯ

Companies that comply with Schengen requirements and wish to be listed should contact the EU Delegation in Bangkok at delegation-thailand-pi@eeas.europa.eu.

Disclaimer: This is not an endorsement of any insurance company.

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